2011 HCC Library User Survey

529 responses
Status

- Full-time HCC student: 328
- Part-time HCC student: 180
- HCC faculty or staff: 9
- HCC administration: 0
- Other: 12

HCC student [328]
Do you take HCC classes online?

- Yes, I take only Distance Education classes. [335]
- Yes, I take both on-campus and Distance Education classes.
- No, I only take classes on campus.
- No, I am not an HCC student.

[Image: Pie chart showing the distribution of responses to the question.]

No - I am not an HCC student.
I am generally satisfied with the hours the library is open.

- Strongly agree: 250
- Agree: 196
- Disagree: 37
- Strongly disagree: 16
- Neutral: 30
I usually find the books I need for my courses, papers, and research.

- Strongly agree: 217
- Agree: 230
- Disagree: 24
- Strongly disagree: 6
- Neutral: 52
HCC librarians and library staff guide me to resources I can use.

- Strongly agree: 275
- Agree: 197
- Disagree: 11
- Strongly disagree: 2
- Neutral: 44
I am generally satisfied with obtaining items from other HCC libraries and having them delivered to the HCC library I choose.

- Strongly agree: 208
- Agree: 208
- Disagree: 9
- Strongly disagree: 1
- Neutral: 103
I am able to use the library's online catalog to find the books and media I need.

<table>
<thead>
<tr>
<th>Option</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>252</td>
</tr>
<tr>
<td>Agree</td>
<td>214</td>
</tr>
<tr>
<td>Disagree</td>
<td>18</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>1</td>
</tr>
<tr>
<td>Neutral</td>
<td>44</td>
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</table>
I get enough articles from the library databases to complete my coursework.

- Strongly agree: 222
- Agree: 212
- Disagree: 24
- Strongly disagree: 4
- Neutral: 67
The library has a good collection of streaming media to help me with my coursework.

- Strongly agree: 191
- Agree: 226
- Disagree: 16
- Strongly disagree: 5
- Neutral: 91
The library's instruction sessions have increased my understanding of libraries and research.

- Strongly agree: 196
- Agree: 208
- Disagree: 19
- Strongly disagree: 5
- Neutral: 101
The library computers meet my needs.

- Strongly agree: 275
- Agree: 196
- Disagree: 17
- Strongly disagree: 6
- Neutral: 35
I use the computer resources in the library more than 10 times each semester.

- Strongly agree: 243
- Agree: 159
- Disagree: 59
- Strongly disagree: 9
- Neutral: 59
I access HCC library resources from my home computer or mobile device.

- Yes [407]
- No [122]
The computer resources in the library are important to my success at the college.

<table>
<thead>
<tr>
<th>Opinion</th>
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<tbody>
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<tr>
<td>Agree</td>
<td>182</td>
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<td>Disagree</td>
<td>9</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>5</td>
</tr>
<tr>
<td>Neutral</td>
<td>25</td>
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</table>
I am generally satisfied with being able to print in the library.

- Strongly agree: 243
- Agree: 191
- Disagree: 31
- Strongly disagree: 16
- Neutral: 48
I am generally satisfied with the library's study areas.

<table>
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</tr>
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<tbody>
<tr>
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<tr>
<td>Agree</td>
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<tr>
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<tr>
<td>Strongly disagree</td>
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</tr>
<tr>
<td>Neutral</td>
<td>34</td>
</tr>
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</table>
The Library website is informative, helpful, and easy-to-use.

- Strongly agree: 239
- Agree: 220
- Disagree: 23
- Strongly disagree: 2
- Neutral: 45
<table>
<thead>
<tr>
<th>Opinion</th>
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<tbody>
<tr>
<td>Strongly agree</td>
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<tr>
<td>Agree</td>
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<td>Disagree</td>
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<tr>
<td>Strongly disagree</td>
<td>6</td>
</tr>
<tr>
<td>Neutral</td>
<td>26</td>
</tr>
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</table>

I feel comfortable being in the library.
I own the following:

- Laptop computer: 450
- Dedicated e-book reader (Kindle, Sony, Nook, etc.): 40
- iPad: 31
- iPhone: 73
- iPod Touch/PDA: 81
- Android: 140
- Blackberry: 60
- Other smart phone: 72

People may select more than one checkbox, so percentages may add up to more than 100%.
Do you use your mobile hand-held device to do your HCC coursework and to obtain assistance?

- Yes -- I use it to access library resources. 128
- Yes -- I use it to access the Learning Web and other HCC resources 138
- Yes -- I use it to access my online courses. 102
- Yes -- I use it to write papers. 72
- Yes -- I use it to get tutoring and writing assistance. 37
- Yes -- I use it for chatIM and email with HCC librarians. 35
- Yes -- I use it to access the internet. 195
- No -- I do not use it for my coursework. 211
- I do not own a mobile hand-held device. 63
- Other 8

People may select more than one checkbox, so percentages may add up to more than 100%.
If the HCC libraries provided mobile devices for check-out, which would you use?

- Laptop computer: 323
- Dedicated e-book reader (Kindle, Sony, Nook, etc.): 175
- iPad: 208
- iPhone: 86
- iPod Touch/PDA: 80
- Android: 80
- Blackberry: 55
- Other smartphone: 41
- None: 48
- Other: 4

People may select more than one checkbox, so percentages may add up to more than 100%.
Do the HCC library resources contribute to your success at HCC?

- Yes: 394
- No: 19
- Neutral: 155

People may select more than one checkbox, so percentages may add up to more than 100%.