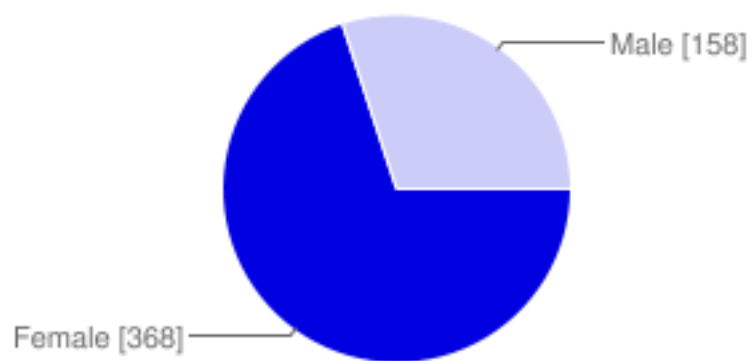


# 2011 HCC Library User Survey

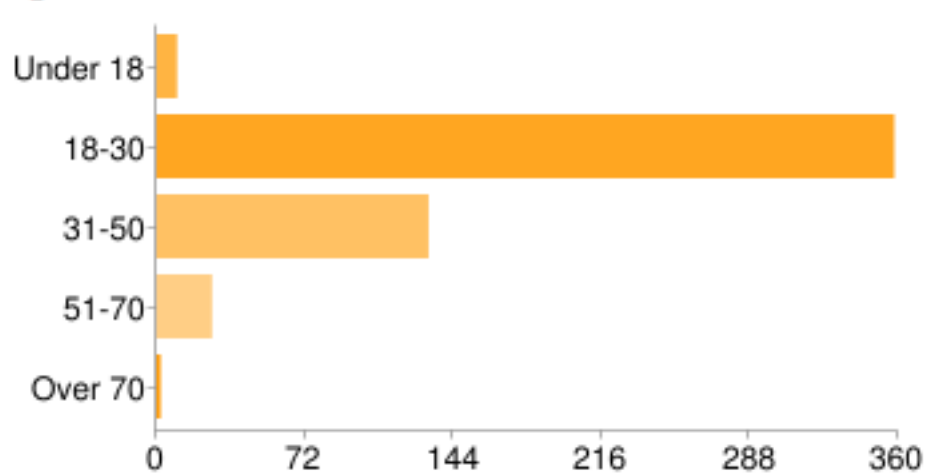
529 responses

## Gender



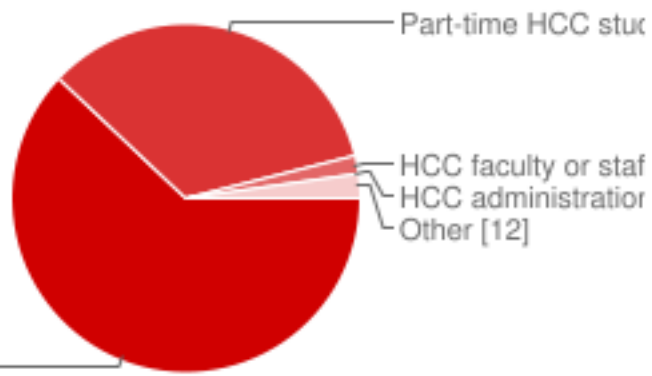
Female	368
Male	158

**Age**



Under 18	10
18-30	358
31-50	132
51-70	27
Over 70	2

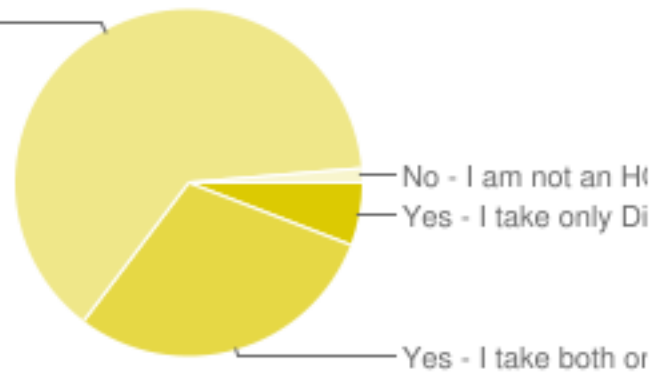
Status



Full-time HCC student	328
Part-time HCC student	180
HCC faculty or staff	9
HCC administration	0
Other	12

### Do you take HCC classes online?

s on campus. [335]



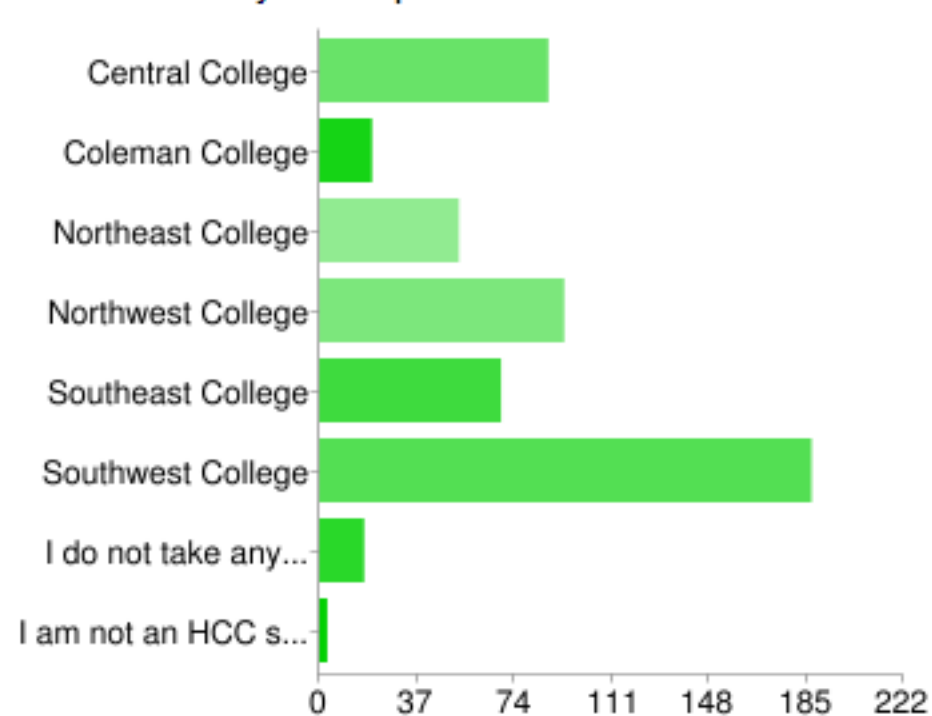
Yes - I take only Distance Education classes.

Yes - I take both on-campus and Distance Education classes.

No - I only take classes on campus.

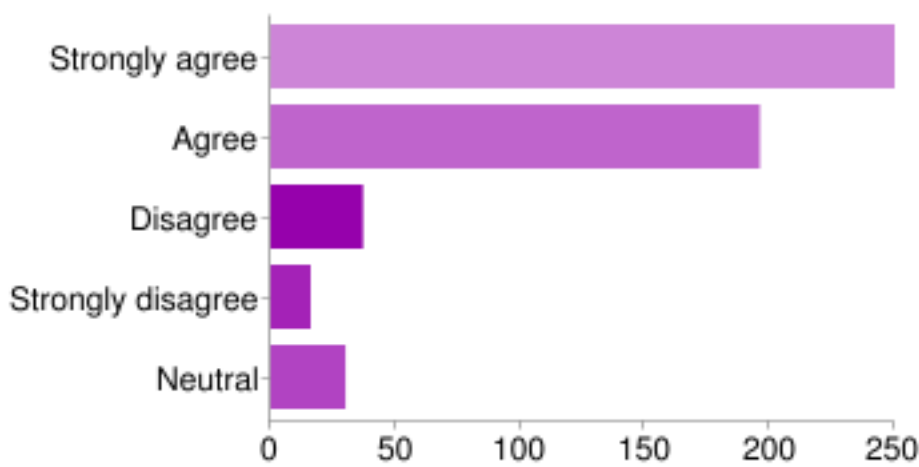
No - I am not an HCC student.

I take most of my on-campus classes at



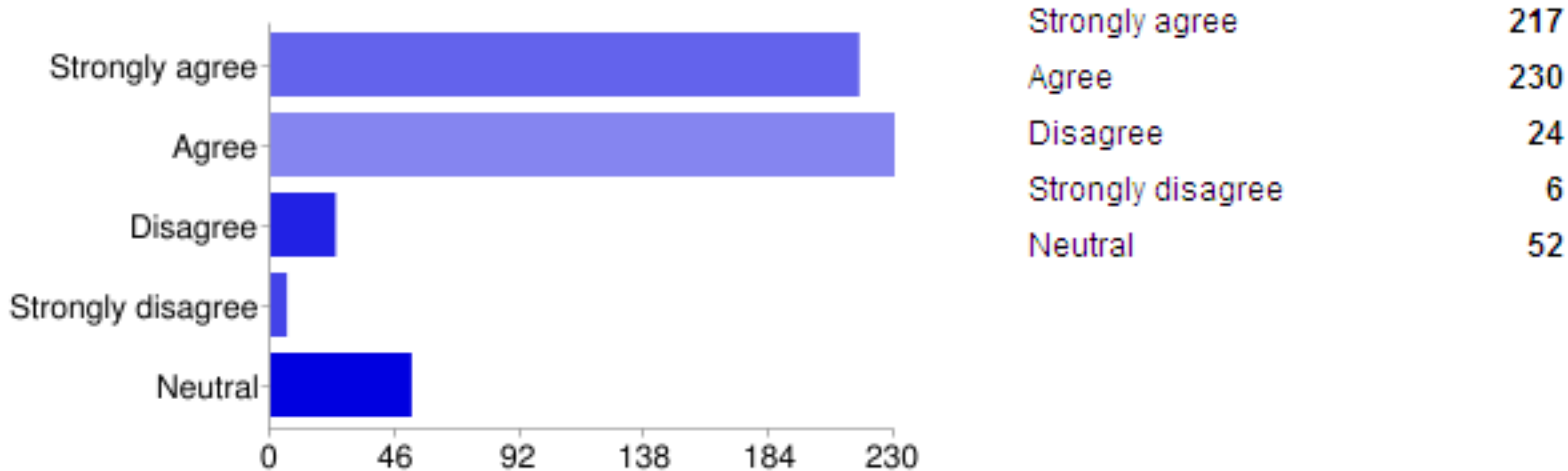
Central College	87
Coleman College	20
Northeast College	53
Northwest College	93
Southeast College	69
Southwest College	187
I do not take any classes on campus	17
I am not an HCC student	3

I am generally satisfied with the hours the library is open.



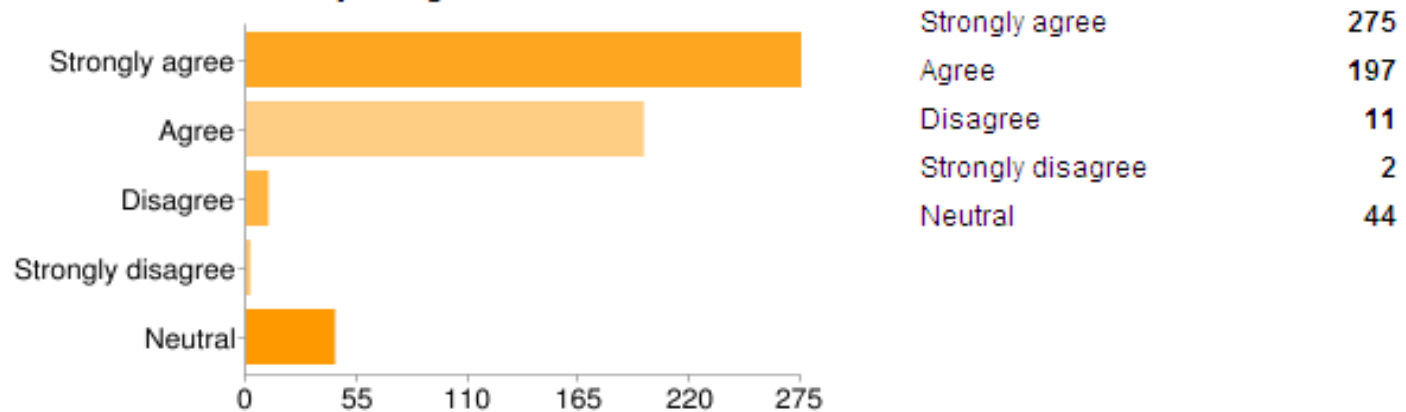
Strongly agree	250
Agree	196
Disagree	37
Strongly disagree	16
Neutral	30

I usually find the books I need for my courses, papers, and research.

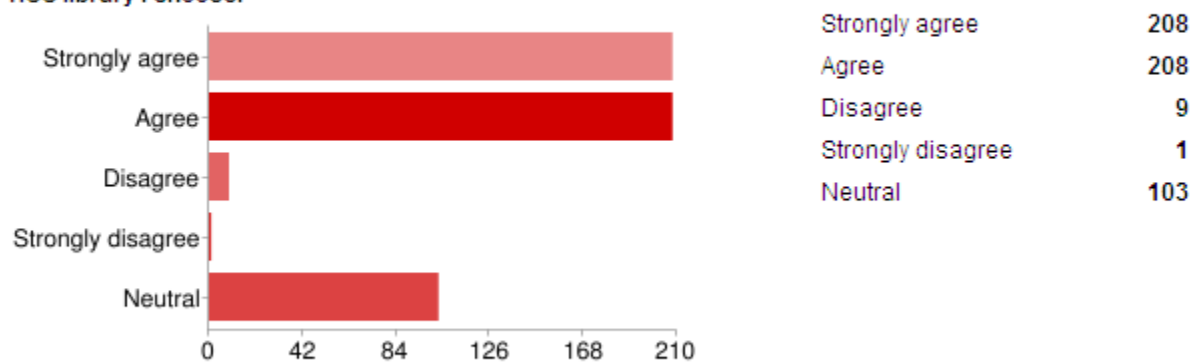




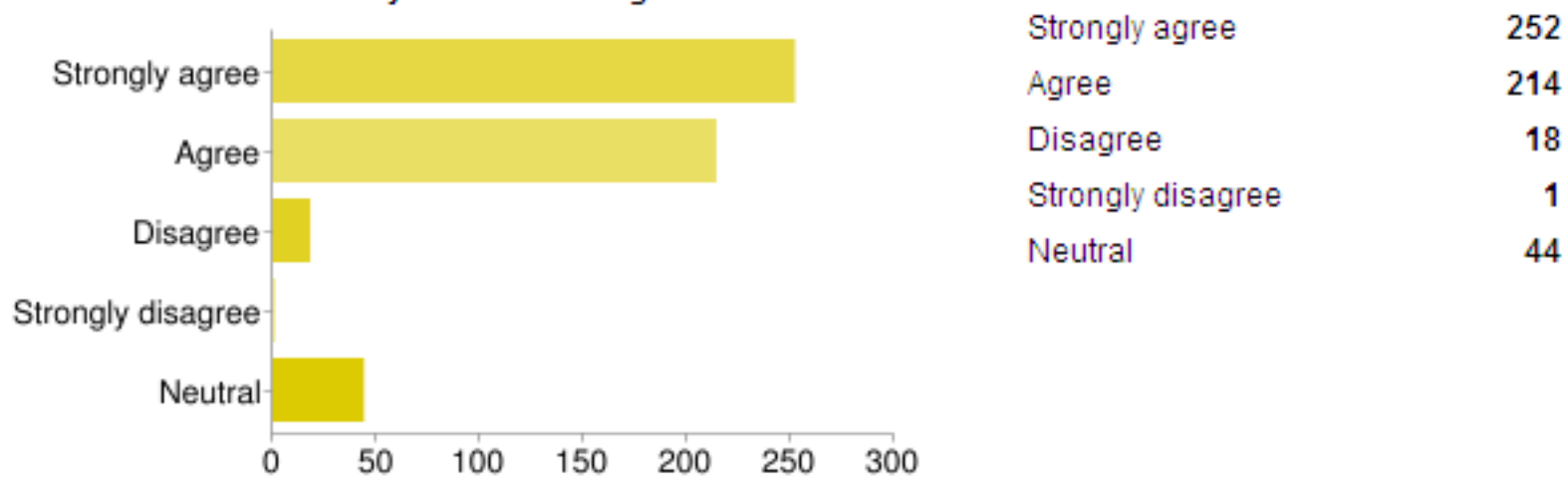
HCC librarians and library staff guide me to resources I can use.



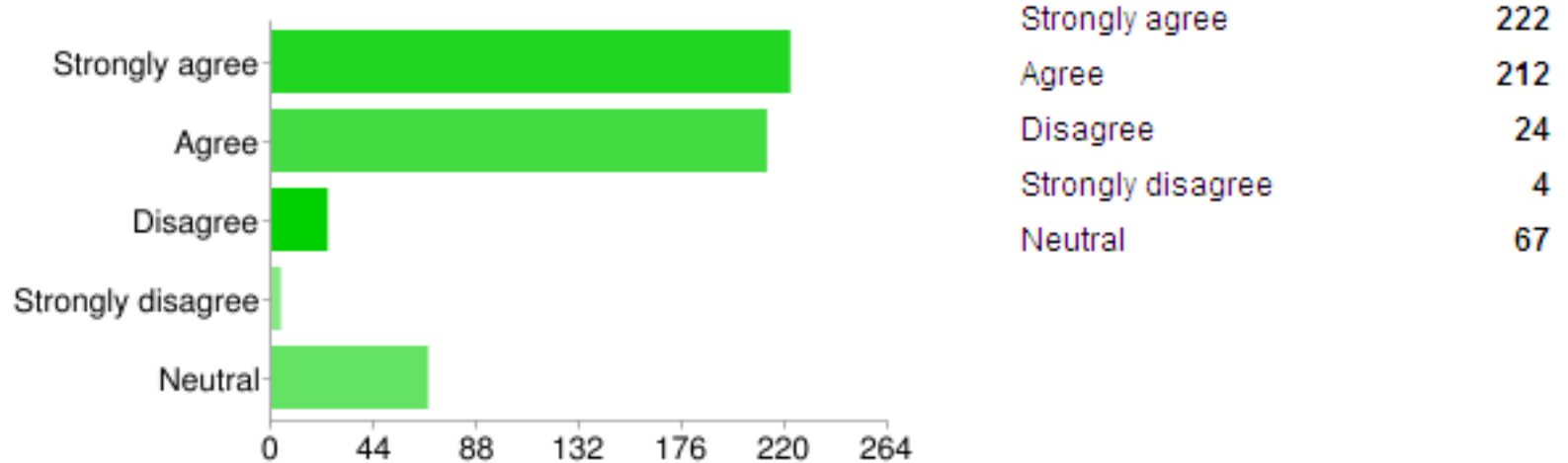
I am generally satisfied with obtaining items from other HCC libraries and having them delivered to the HCC library I choose.



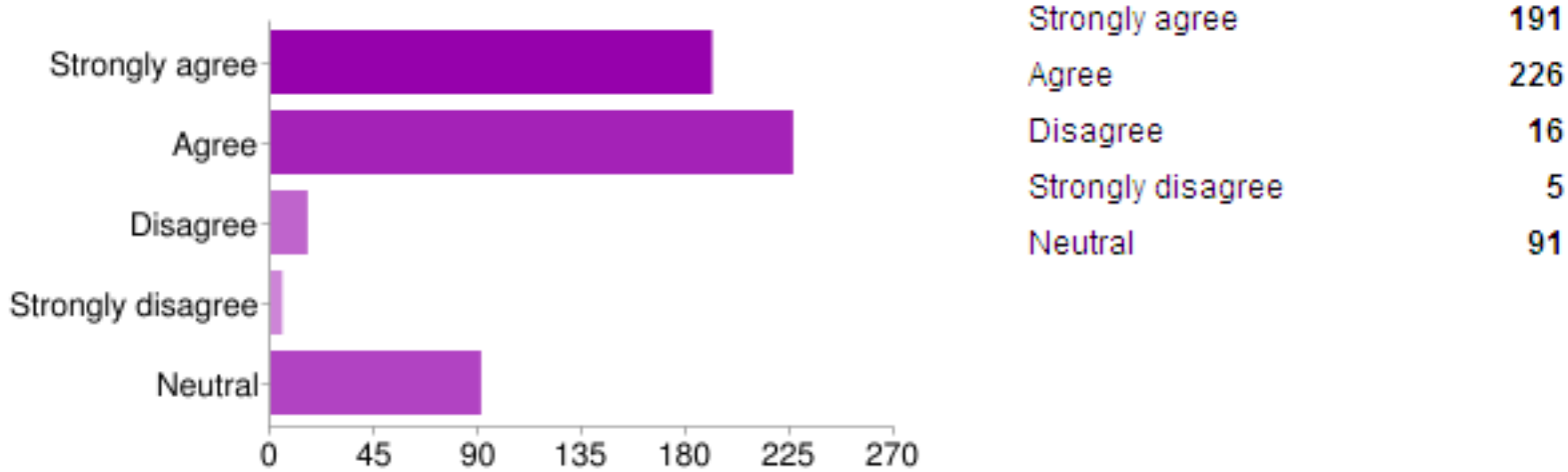
I am able to use the library's online catalog to find the books and media I need.



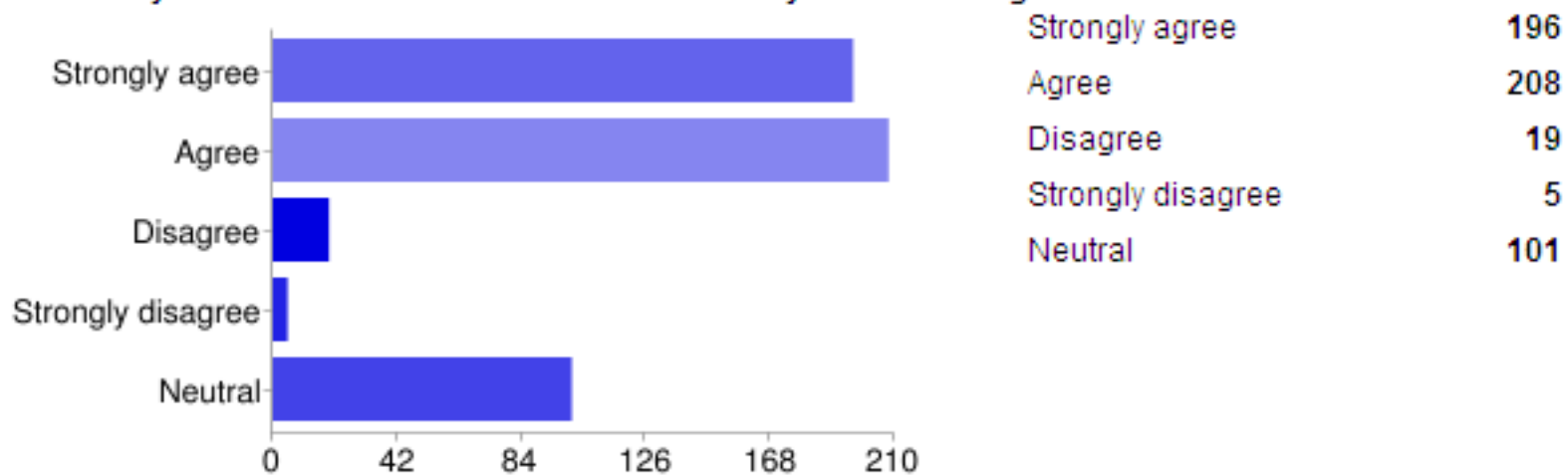
I get enough articles from the library databases to complete my coursework.



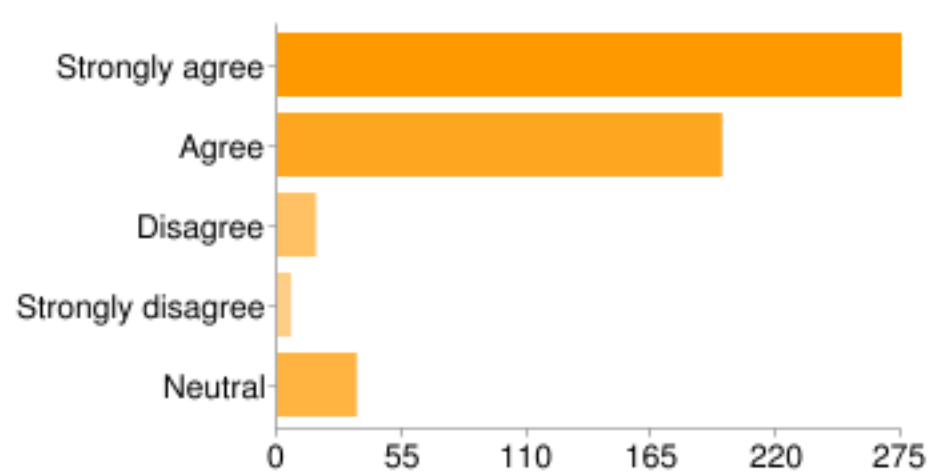
The library has a good collection of streaming media to help me with my coursework.



The library's instruction sessions have increased my understanding of libraries and research.

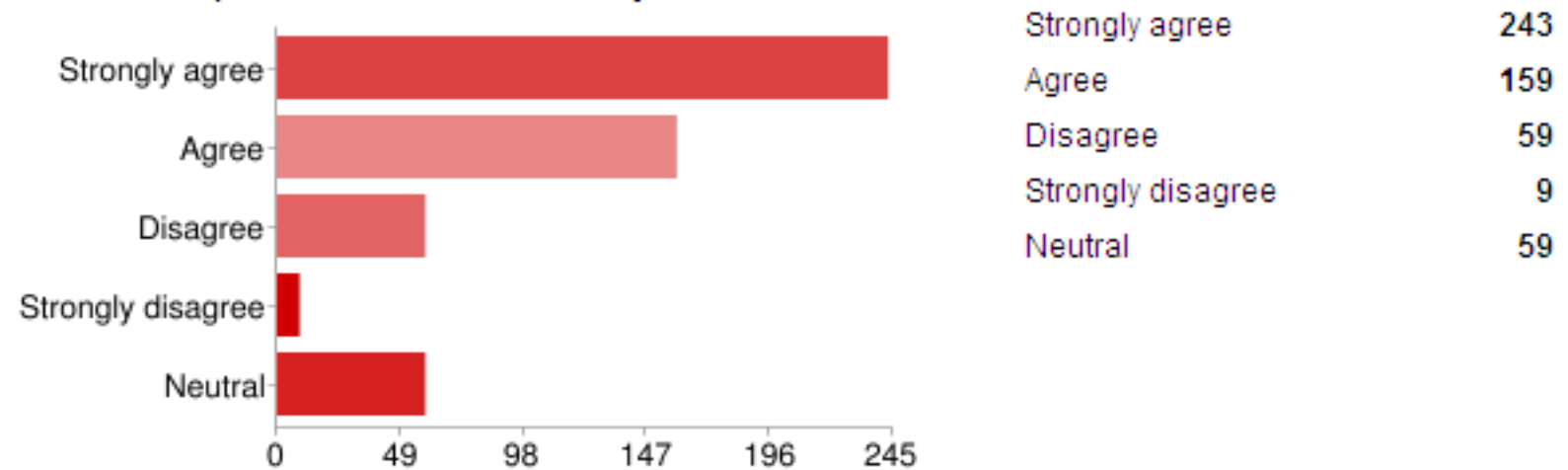


The library computers meet my needs.



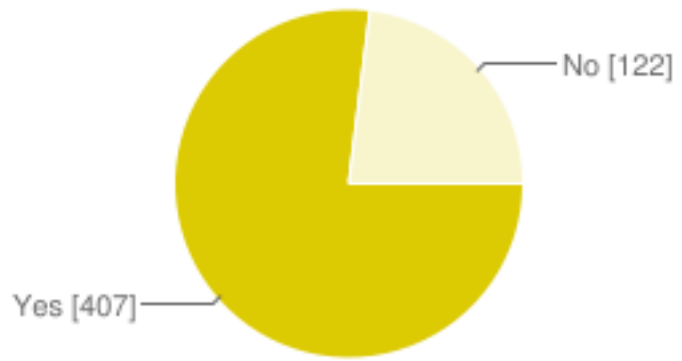
Strongly agree	275
Agree	196
Disagree	17
Strongly disagree	6
Neutral	35

I use the computer resources in the library more than 10 times each semester.



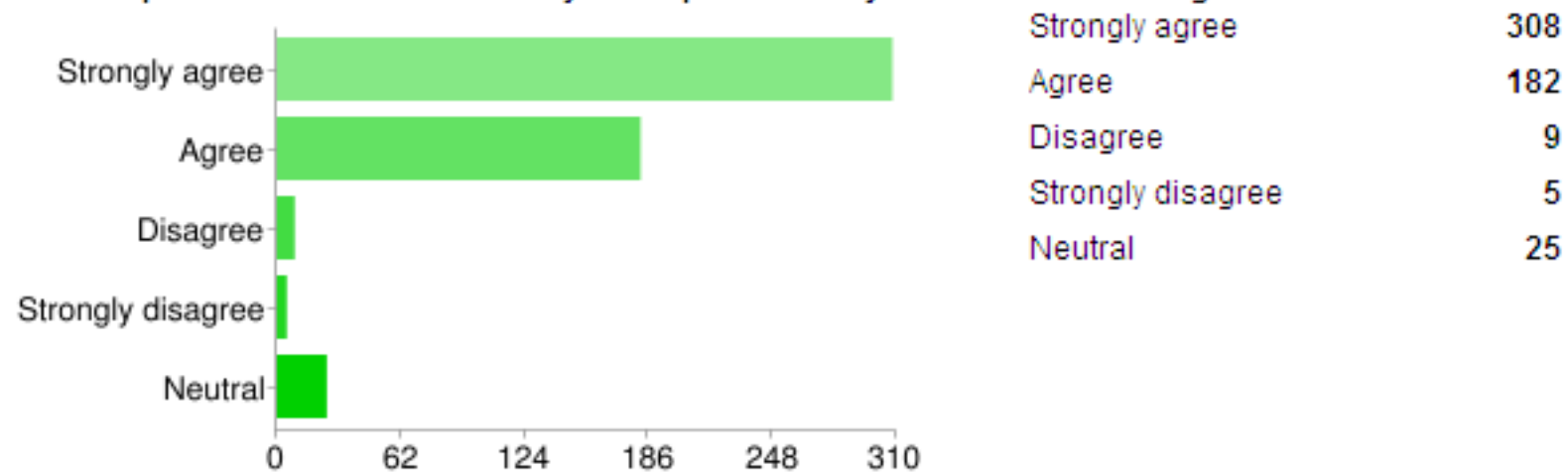


I access HCC library resources from my home computer or mobile device.

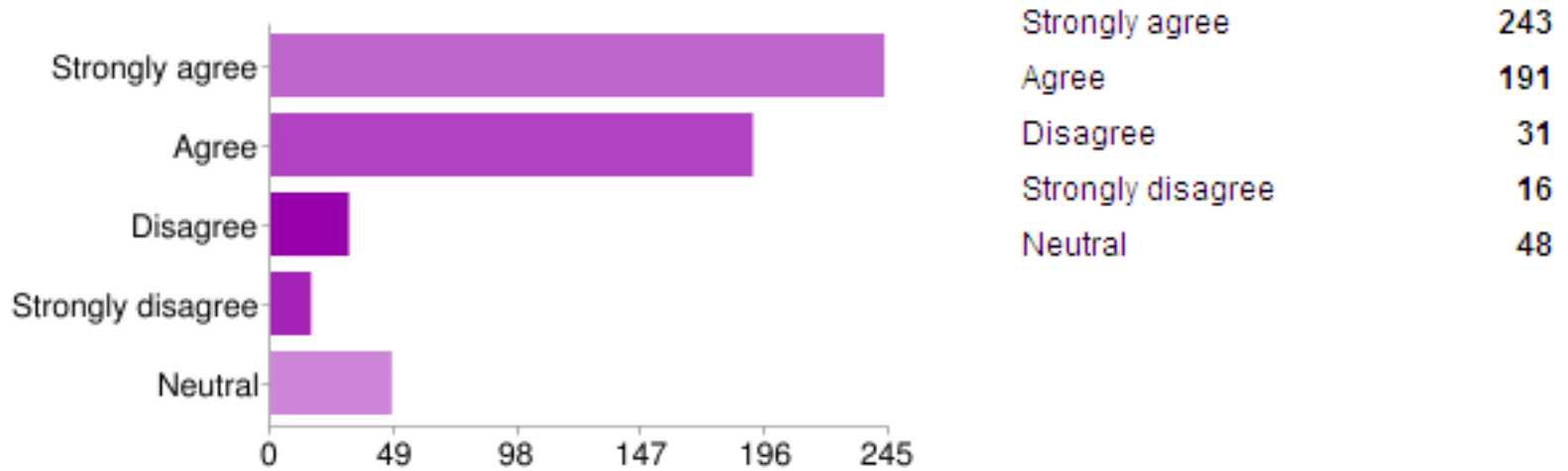


Yes	407
No	122

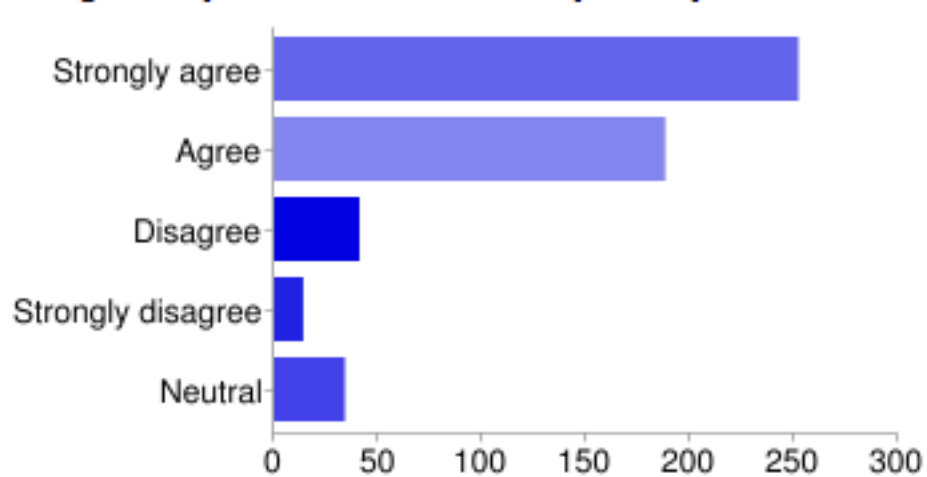
The computer resources in the library are important to my success at the college.



I am generally satisfied with being able to print in the library.

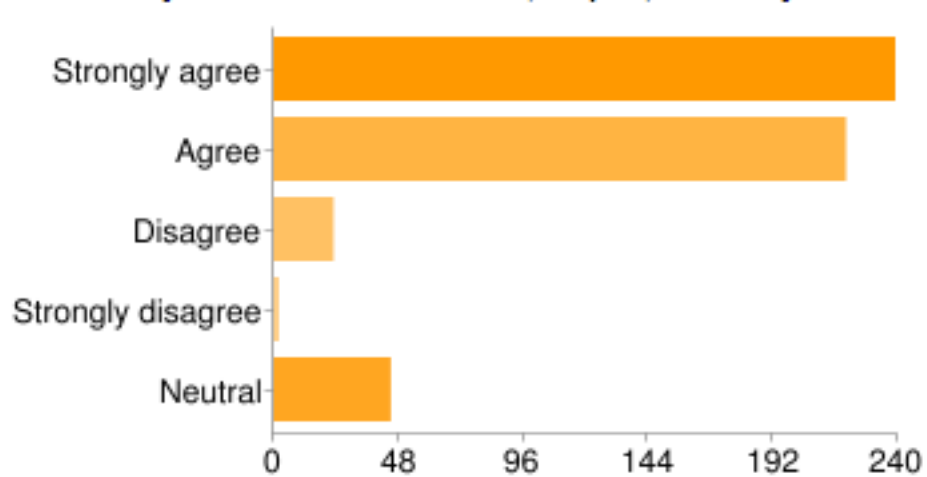


**I am generally satisfied with the library's study areas.**



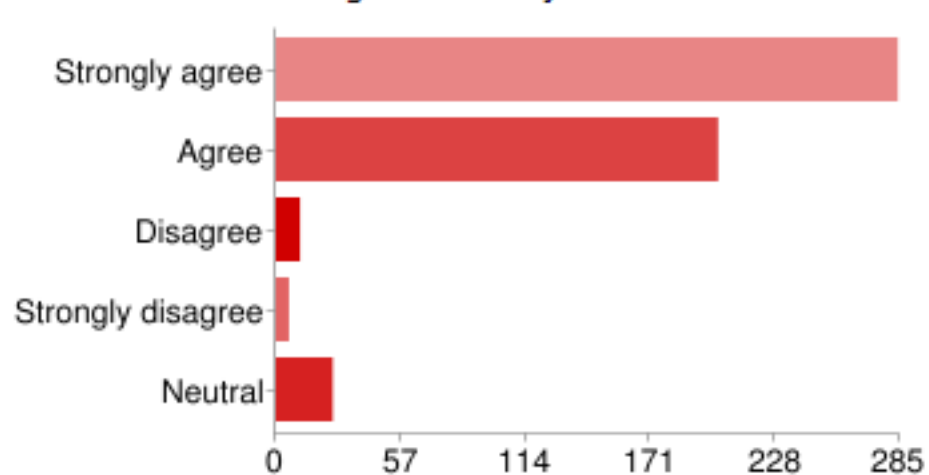
Strongly agree	252
Agree	188
Disagree	41
Strongly disagree	14
Neutral	34

The Library web site is Informative, helpful, and easy-to-use.



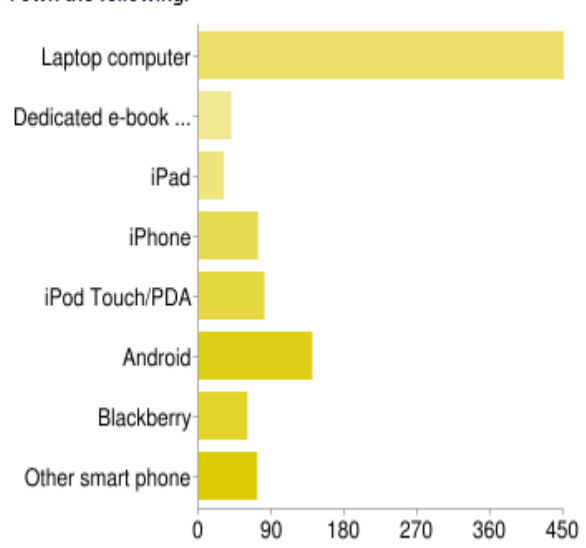
Strongly agree	239
Agree	220
Disagree	23
Strongly disagree	2
Neutral	45

I feel comfortable being in the library.



Strongly agree	284
Agree	202
Disagree	11
Strongly disagree	6
Neutral	26

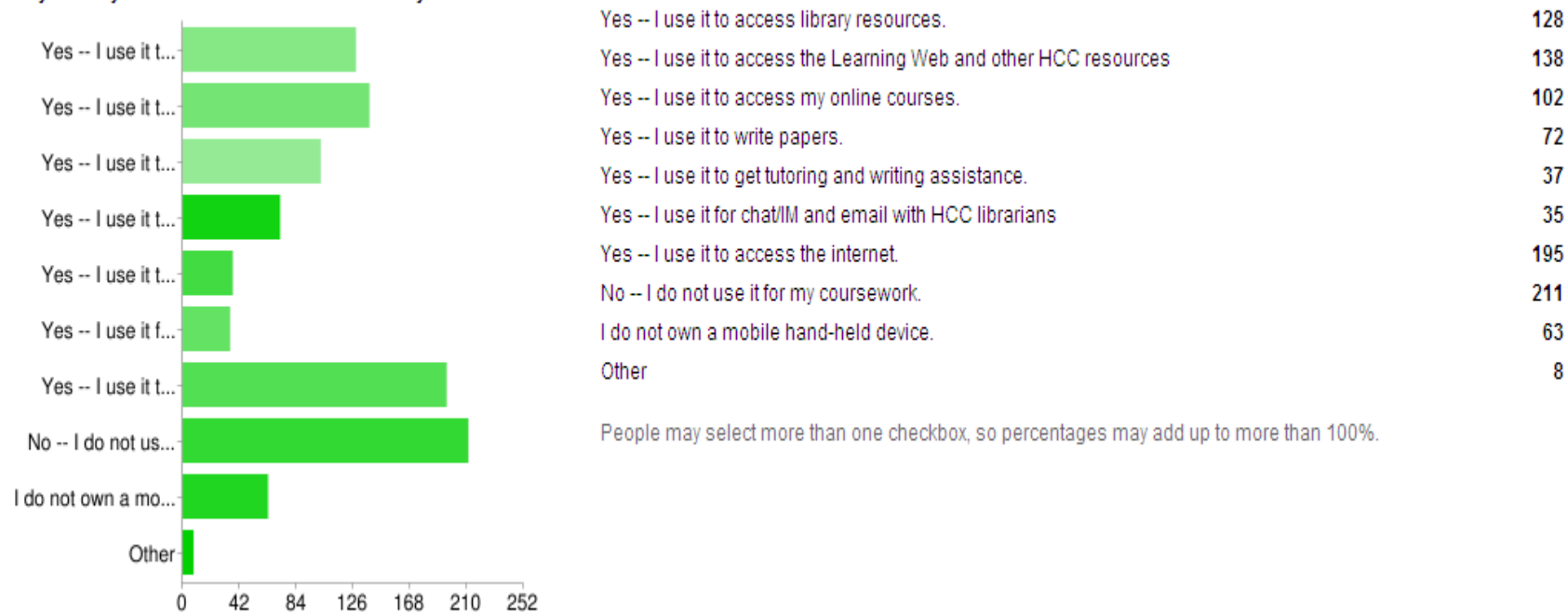
I own the following:



Laptop computer	450
Dedicated e-book reader (Kindle, Sony, Nook, etc.)	40
iPad	31
iPhone	73
iPod Touch/PDA	81
Android	140
Blackberry	60
Other smart phone	72

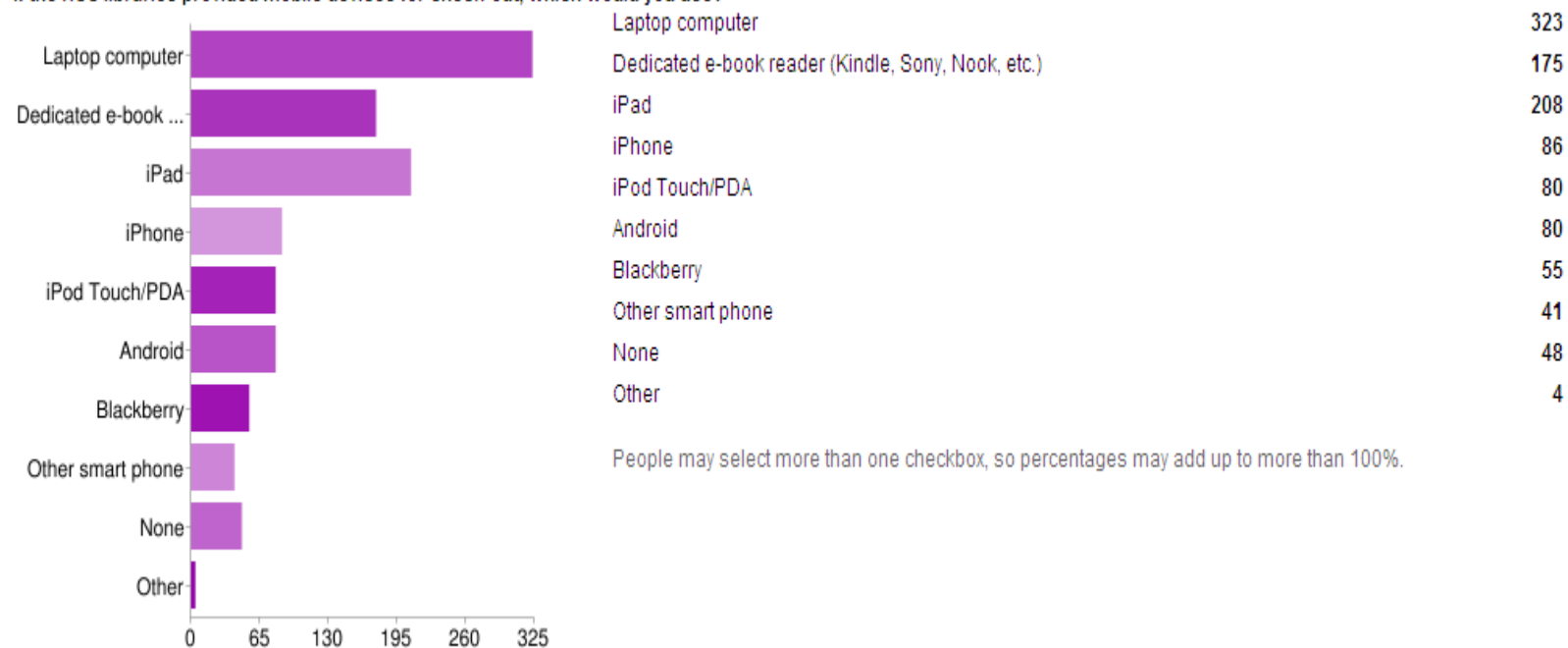
People may select more than one checkbox, so percentages may add up to more than 100%.

Do you use your mobile hand-held device to do your HCC coursework and to obtain assistance?



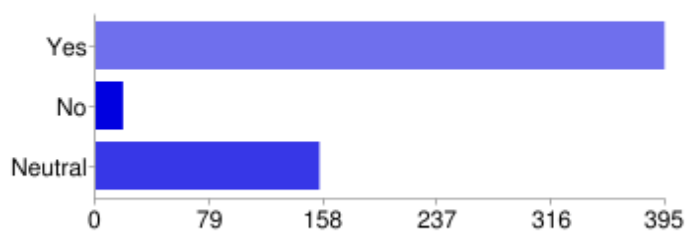


If the HCC libraries provided mobile devices for check-out, which would you use?



People may select more than one checkbox, so percentages may add up to more than 100%.

Do the HCC library resources contribute to your success at HCC?



Yes	394
No	19
Neutral	155

People may select more than one checkbox, so percentages may add up to more than 100%.